

The change from Cisco Clean Access to Impulse Safe-Connect will be made Tuesday, October 20 for DSL subscribers. Information concerning Safe-Connect can be found at <http://itss.und.edu/safeconnect.html>.

The DSL will be down at 10 am until noon for this transition after which time you will be asked to download and install Safe-Connect. The login and password for Safe-Connect is the same as the login for Clean Access.

If you have problems after noon, please turn off all of your equipment (computer, DSL modem, wireless router, etc) and then turn it back on. Please DO NOT reset your DSL modem as this will cause all of the settings to be lost and will require you to bring it to ResNet for configuration.

If, after restarting your equipment you continue to have problems, please contact the ResNet office which will be open from 10 am - 10 pm for this transition. Wednesday the office will be open regular hours which are Monday - Thursday 3 pm - 10 pm and Sunday 6 pm - 10 pm.